

IR Italiana Riprografia 25 years in the industry



Founded in 1992, IR Italiana Riprografia has a rich history. It was initially part of the Franchini group of companies that owned subsidiaries in France, Spain and Portugal. The Franchini Group was established in Italy in 1979 by Dr. Alfonso Franchini, and became itself part of the Olivetti Group between 1986 and 1989. In 1989, the Franchini family bought the shares back from Olivetti, before then selling 51% of them to the Tepro Group of companies, which had subsidiaries in Germany (Tepro GmbH), Holland and Sweden. When, in 1994, the Tepro Group was sold to Katun USA, Italiana Riprografia remained with the Franchini family.

Since then, IR has been developing constantly, and it is now one of the European leaders in the manufacturing and distribution of office products and machines, thanks to expertise gathered over 40 years of market experience. IR distributes through direct subsidiaries in Italy, Spain, Portugal and Germany, and, through its distributors, also covers the rest of Europe, Africa and the Middle East.

With a catalogue offering more than 12,000 items, IR Italiana Riprografia offers a response to every possible need. Its range includes original, compatible and remanufactured products of all brands and products type, and the entire catalogue is permanently accessible online. IR's website enables one to check the availability of any product, as well as view the order history, and to track the delivery details of any shipment.

At the heart of the company is the IR warehouse, stocking over 90 percent of all goods in the catalogue, and using a double optical barcode control system, designed to ensure maximum delivery speed and eliminate the risk of error.

IR Italiana Riprografia operates both as a distributor for the most important brands, and as a producer of compatible and remanufactured consumables which are



distributed either under the Graphic-jet brand name or, in neutral packaging.

IR is strictly focused on the quality of its production lines: The filling of toner cartridges for photocopiers, and the remanufacturing of laser cartridges. The high quality of all these items is guaranteed by constant and rigorous controls, and by selecting the most professional and reliable suppliers.

IR boasts the most important certifications (ISO 9001:2008 for quality management, ISO 14001:2004 for environmental management and BS OHSAS 18001:2007 for managing health and safety at work), assuring the highest level of quality of products and services offered to the customer. IR has also verified and validated its own refurbishing processes, which were declared to be in compliance with the standards of ISO 14021:2016 by the certifying body. Moreover, IR can provide Safety Data Sheets (SDS), which are in conformity with the European REACH regulation, for all of its products in Italian and in the other EU languages.

In conclusion, we can say that the strength of IR Italiana Riprografia is rooted in its ability to renew itself along the years, in the fast-moving, competitive market. 